

## EASY IS NICE, ON ANY DEVICE

FreemanOnline<sup>®</sup> provides you with all the right tools to ensure a seamless execution at show site, from move-in to move-out. With an enhanced FreemanOnline, we are making it easier than ever for you to get what you want to have a great event.

- Access important show information
- Track freight
- Receive notifications
- Receive assistance through Concierge Services while at show site
- Order Freeman products and services pre-show, during move-in and while the show is open
- Expedite the move-out process
- Access invoices after the show

## HEALTH AND SAFETY

Stay informed on Products, Services and Resources that will help you plan for a safe return to your next event. [Click Here](#) for our Health and Safety Resources.

## BOOTH EQUIPMENT

Each 10' x 10' booth will be set with 8' back drape and 3' high side drape. Booths 300 sqft or less will receive a 7" x 44" identification sign. Booths larger than 300 sqft may receive a 7" x 44" identification sign upon request.

## SHOW COLORS

	<u>Back Drape</u>	<u>Side Drape</u>	<u>Aisle Carpet</u>
<b>Main Show:</b>	White	White	Black
<b>Public Safety &amp; Health:</b>	White	White	Midnight Blue
<b>Smart Home:</b>	Gray	White	Gray
<b>Emerging Tech:</b>	Red	White	Black
<b>Connected IoT &amp; Cyber Security:</b>	Blue	White	Blue
<b>Drones &amp; Robotics:</b>	Black	White	Green

## EXHIBIT HALL CARPET

The exhibit area is not carpeted with the exception of the Venetian Hall. The aisles will be carpeted as listed above.

## DISCOUNT PRICE DEADLINE DATE

Order early on [FreemanOnline](#) to take advantage of advance order discount rates, place your order by **March 02, 2023**.

## EXHIBITOR FREQUENTLY ASKED QUESTIONS

For more information and helpful hints on products and services, ordering and invoicing, shipping your freight, and other top questions, please visit [FreemanOnline's FAQ page](#).

## SHOW SCHEDULE

### EXHIBITOR MOVE-IN

Saturday	March 25, 2023	8:00 AM - 5:00 PM	<i>By Target</i>
Sunday	March 26, 2023	8:00 AM - 5:00 PM	<i>By Target</i>
Monday	March 27, 2023	8:00 AM - 5:00 PM	
Tuesday	March 28, 2023	8:00 AM - 5:00 PM	

### EXHIBIT HOURS

Wednesday	March 29, 2023	10:00 AM - 5:00 PM
Thursday	March 30, 2023	10:00 AM - 5:00 PM
Friday	March 31, 2023	10:00 AM - 3:00 PM

### EXHIBITOR MOVE-OUT

Friday	March 31, 2023	3:00 PM - 10:00 PM
Saturday	April 1, 2023	8:00 AM - 10:00 PM
Sunday	April 2, 2023	8:00 AM - 12:00 PM

**Hall D (Booths 25041, 26041, 26049 and 28000-37000)**

Friday March 31, 2023 3:00 PM - 11:00 PM

- All exhibitor materials must be removed from Hall D no later than 11:00 PM on Friday, March 31, 2023.
- To ensure all exhibitor materials are removed from Hall D by the exhibitor Move-Out deadline, please have all carriers check in by 7:00 PM on March 31, 2023.

**Hall C (Booths 18000 - 27129)**

Friday March 31, 2023 3:00 PM - 10:00 PM

Saturday April 1, 2023 8:00 AM - 5:00 PM

- All exhibitor materials must be removed from Hall C no later than 5:00 PM on Saturday, April 1, 2023.
- To ensure all exhibitor materials are removed from Hall D by the exhibitor Move-Out deadline, please have all carriers check in by 10:00 AM on April 1, 2023.

**Hall A & B (Booths 1000 - 17999)**

Friday March 31, 2023 3:00 PM - 10:00 PM

Saturday April 1, 2023 8:00 AM - 5:00 PM

Sunday April 2, 2023 8:00 AM - 12:00 PM

- All exhibitor materials must be removed from Hall A & B no later than 12:00 PM on Sunday, April 2, 2023.
- To ensure all exhibitor materials are removed from Hall A & B by the exhibitor Move-Out deadline, please have all carriers check in by 8:00 AM on April 2, 2023.

**EXHIBITOR SERVICE HOURS**

Our Exhibitor Support team will be available from 8 AM - 5 PM from the first day of Exhibitor Move-in to the last day of Exhibitor Move-out. Hours may be extended the day before show open and the day of show close to assist with additional exhibitor needs.

**POST SHOW PAPERWORK AND LABELS**

Exhibitor Support will gladly prepare your outbound Material Handling Agreement and labels in advance. Complete the Outbound Shipping form and your paperwork will be available at show site. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

**EXCESSIVE TRASH AND BOOTH ABANDONMENT**

Any excessive trash which consists of display materials, carpet, padding, crates and/or pallets will be disposed of and charged both a handling fee and disposal fee during exhibitor move-in. Excessive booth materials and/or literature left in the booth at the end of the published exhibitor move-out that is not labeled for an outbound shipment will be considered abandoned and deemed as trash. The exhibitor will be charged for the removal and disposal of these items. Charges may include Installation & Dismantle Labor, Forklift & Rigging Labor, and/or Dumpster Fee.

**SERVICE CONTRACTOR CONTACTS / INFORMATION:****FREEMAN**

[Contact Us](#)

**FREEMAN EXHIBIT TRANSPORTATION**

(800) 995-3579 US & Canada or +1(512) 982-4187 Outside the US or +1(817) 607-5183

International Shipping Services or fax (469) 621-5810 or

Exhibit.Transportation@freeman.com

**FREEMAN ONLINE®**

Take advantage of discount pricing by ordering online at [FreemanOnline](#) by March 02, 2023. Using the enhanced FreemanOnline, you will enjoy easy access to added features and functions as well as the high caliber of Freeman services you've come to expect — **before, during** and **after** your show.

To place online orders, you will be required to enter your unique Username and Password. If this is your first time to use FreemanOnline, click on the "Create an Account" link. To access Freeman Online without using the email link, visit [FreemanOnline](#).

If you need assistance with Freeman Online, please call Exhibitor Support at (888) 508-5054.

## SHIPPING INFORMATION

### Warehouse Shipping Address:

Exhibiting Company Name / Booth #  
**ISC West 2023**  
C/O Freeman  
6675 W Sunset Rd  
Las Vegas, NV 89118

Freeman will accept crated, boxed or skidded material beginning **Monday, February 27, 2023**, at the above address. Material arriving after **March 21, 2023** will be received at the warehouse with an additional after deadline charge. Please note that the Freeman Warehouse does not accept uncrated freight (loose, pad-wrapped material and/or unskidded machinery), COD shipments, hazardous materials, freight requiring refrigerated or frozen storage, a single piece of freight weighing more than 5,000 pounds or a single piece of freight beyond the dimensions of 108" H x 93" W. Warehouse materials are accepted at the warehouse Monday through Friday between the hours of 7:00 a.m. - 2:30 p.m. Certified weight tickets must accompany all shipments. If required, provide your carrier with this phone number: (888) 508-5054.

### Show Site Shipping Address:

Exhibiting Company Name / Booth #  
**ISC West 2023**  
Venetian Expo & Convention Center  
C/O Freeman  
201 Sands Ave  
Las Vegas, NV 89169

Freeman will receive shipments at the exhibit facility beginning **Saturday, March 25, 2023**. Shipments arriving before this date may be refused by the facility. Any charges incurred for early freight accepted by the facility will be the responsibility of the exhibitor. Certified weight tickets must accompany all shipments. If required, provide your carrier with this phone number: (888) 508-5054.

**Please note: Any materials received by Freeman are subject to Material Handling Charges and are the responsibility of the Exhibitor. This also applies to items not ordered through the Official Show Vendors. Refer to the material handling form for charges for the service.**

Please be aware that disposal of exhibit properties is not included as part of your material handling charges. Please contact Freeman for your quoted rates and rules applicable to disposal of your exhibit properties.

## PURCHASE TERMS

Freeman's Terms & Conditions apply to all orders submitted to Freeman for any goods or services, and may be amended without notice. To review the current Terms & Conditions, [click here](#).

## LABOR INFORMATION

If utilizing Freeman labor, please refer to the Installation & Dismantle Labor Order Form to place your order for display labor. Exhibitors supervising Freeman labor will need to pick up and release their labor at the Labor Desk. Refer to the order form under Labor Services for Straight Time and Overtime hours.

## ASSISTANCE

We want you to have a successful show. If we can be of assistance, please call Exhibitor Support at (888) 508-5054.

## WE APPRECIATE YOUR BUSINESS!

## **FREEMAN GENERAL INFORMATION**

### **TRANSLATION SERVICE**

Freeman is pleased to offer a new service for our international exhibitors that provides quick interpretation and translation in 150 languages. This service will not only interpret for us on a three way conversation, but also translate emails from customers. To access this feature you may contact Exhibitor Support at (888) 508-5054 US & Canada or +1(817) 607-5000 Local & International.

### **HELPFUL HINTS**

#### **SAVE MONEY**

Order early on [FreemanOnline](#) to take advantage of advance order discount rates, place your order by March 02, 2023.

#### **AVOID DELAY**

Ship early to avoid delays. Shipments arriving late at show site will cost you money, time and business!

#### **SAFETY TIPS**

Use a ladder, not a chair. Standing on chairs, tables and other rental furniture is unsafe and can cause injury to you or to others. These objects are not designed to support your standing weight.

Be aware of your surroundings. You are in an active work area with changing conditions during move-in and move-out. Pay attention. Look for obstacles, and machinery and equipment that are in use.

Keep your eyes open for scooters and forklifts. The drivers of these vehicles may not be able to see you.

Stay clear of dock areas, trucks and trailers. These areas can be particularly dangerous.

Prevent electrical shocks, falling items and damage to materials. Do not attach items or equipment to the drapes or metal framework provided for you booth. This can cause serious injury or damage to materials.

We discourage children from being in the exhibit hall during installation and dismantle. If children are present during installation and dismantle, they must be supervised by an adult at all times.

Freeman does not ship or handle Hazardous Materials. If any materials you are shipping to the event fall into this category, please contact Freeman to be sure that the material will be allowed at the facility and by the association. In addition, if authorized by the facility and the association, you will need to make separate arrangements for the transport and handling of the approved materials, since Freeman will not transport or handle them.

The operation or use of all motorized lifts and motorized material handling equipment for installation/dismantle of exhibits is NOT permitted by exhibitors or by their exhibitor appointed contractors (EACs). Thank you for your cooperation

Call Exhibitor Support at (888) 508-5054 with any questions or needs you may have.