Sample Course Outline

The following outline effectively details the key points and questions to be explored in a 60-minute session on Enterprise Mobile Duress. By defining the key issues and points to be made about each issue, identifying the speakers for each content area, and estimating the amount of time to be spent on each issue, the panelists and moderator establish a clear roadmap for how the session will flow.

Key Content Areas and Issues	Presenter	# Min
Welcome, Introduction of Presenters & Session • Moderator outlines goals of session, discusses session format (primarily moderated discussion, followed by Q&A with audience), & introduces speakers	Moderator	5
Workplace Violence Statistics • Setting the stage – Workplace violence statistics & emerging issues • Significant increase of workplace violence is acting as demand driver • Operational rules – observing the potential for workplace violence, mitigating risk	Presenter #1	8
Introduction to Enterprise Mobile Duress (EMD) • Key Characteristics of EMD • Distinction between EMD & PERS • Pros/Cons, including vulnerabilities of field employees / lone workers •	Presenter #2	7
Successful Implementations • From a hospital perspective, 3-4 key parts to successful implementation • From ground floor of project – desired requirements and outcomes • Best practices for configuration and design • Integration opportunities with other existing platforms • Testing and training	Presenter #3	10
Training & Personnel • While the system is one part of the equation, training and personnel are another. • Teaching employees how to respond • Layout – what will the layout be, alarm placement, how to apply to your facility	Presenter #4	10
Q&A with Audience	Moderator & All Presenters	5
	TOTAL	**45 Mins**
Handouts		
• Roadmap for Implementation (To be provided by Presenters #3 & #4) • Workplace Violence Fact Sheet (To be provided by Presenter #1) • EMD Cheat Sheet (To be provided by Presenter #2)		